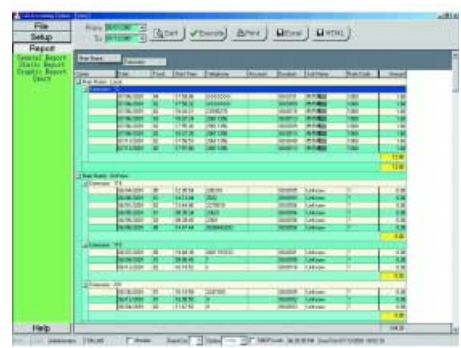




# HYBEX COMPANION SOFTWARE

## CT Star - The HYBEX CTI software package

CT Star is a software package containing multiple applications. The design of every application in CT Star is Internet based. This means with the server/client structure of CT Star you can access your data from anywhere within your company intranet. CT Star for GDS comprises Call accounting, Telephony, and Contact Manager modules to satisfy your business needs.

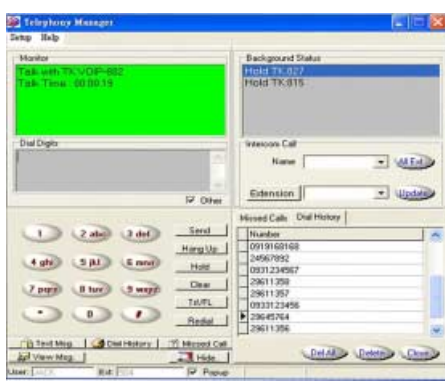


## CAS (Call Accounting System)

This software is particularly useful for legal, telemarketing, call center and other consulting businesses. Call Accounting is a feature that allows you to record account numbers as calls are made or received. Via these account numbers, call costs, plus your service rate, can be allocated to nominated clients or cost centres within your organization to accurately track telephone-related expenditures or for billing purposes. CAS is also available as a standalone application for tracking call costs.

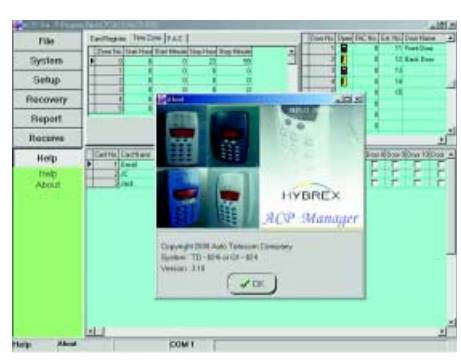
## TM (Telephony Manager)

TM is your onscreen partner for your HYBEX digital handset. It offers PC phone type functions such as: place call, answer call, transfer, hold, queue for lines and more. Short Message is a handy tool that you can use to send or receive short messages with your colleagues. Screen pop is a must have feature working together with Caller ID. Call History lets you recall someone who has just been called. Missed Call lets you call back missed calls when you return to your desk.



## CM (Contact Manager)

Using TM as its conduit, Contact Manager provides a personal and system wide database of your business contacts. It provides screen pop of the relevant contact record for the caller ID of incoming caller allowing you to add time stamped notes for calls so you and your colleagues always know your contacts status. Conversely "Click to Dial" is available from any record saving you time and energy. There are Public and Private contact classes allowing company wide common speed dials and information or personal information collections. All the above information is stored on the server, so you can use any PC to login with your name and password and then access your private phonebook. Contact information can be imported from Microsoft Outlook™ so re-keying is not necessary.



## ACP (Access Control Phone Manager)

Available as a standalone application for the GDS Access Manager is the software partner of the HYBEX Access Control Phone (ACP). Together they give you the ability to control, monitor, and report access to your premises. Access Manager allows for the control of entry to your premises by either entry code or RFID card, automatically logging these events for later report generation if required. Exit can also be logged so reports could take the form of time sheets and access can be controlled according to time of day or week. Report generation can be automated with email despatch to interested personnel.

